



BRASS & COPPER COUNTERTOP OPERATING & MAINTENANCE INSTRUCTIONS

INSTALLER NOTE: PLEASE READ BEFORE INSTALLING AND FORWARD THESE INSTRUCTIONS TO THE OWNER/USER OR MAINTENANCE STAFF FOR THEIR RECORDS

Because of the wide variety of designs and options available, not all of these items may apply to your order.

USAGE NOTES

There are no easy fixes to scratches or markings caused to the countertop surface.

Heat – Do not set down hot plates and pans, etc. without using a mat or trivet.

Liquid – Spills should be removed immediately; acidic liquids like vinegar, sauce, fruit juice, etc. will patina (mark) very quickly.

Ferrous Metals – Items like some candle stick holders, cast iron pans, etc. can react (ie, mark) with other live metals and should be prevented from making direct contact with the countertop.

ROUTINE MAINTENANCE

Lacquered or Waxed Surfaces – Copper and Brass surfaces are usually coated with lacquer or wax to prevent damage during transport and installation, and to preserve the factory finish/patina. This thin layer is not permanent and can be chipped, scratched, or broken down chemically, exposing the underlying metal surface to oxidation. Depending upon the installation, the lacquer top coat can last indefinitely indoors, and up to three or so years outdoors. Once the lacquer has degraded enough to allow contact with the atmosphere, brass and copper will resume darkening slowly. Lacquer is not easily re-applied and any remnants of a lacquer top coat should be removed with acetone prior to re-coating. Wax, typically beeswax, is used for surfaces like countertops and sinks that see regular use, causing the top coat to degrade more quickly. Wax can be re-applied periodically and is recommended to help seal chips and scratches before the underlying metal is exposed. Whether a lacquer or wax topcoat, cleaning should only be done with warm soapy water, no chemicals, and only enough to clean the surface, which should be wiped dry afterwards.

Unfinished/UnLacquered Surfaces – Copper and Brass surfaces without a protective top coat are intended to oxidize/patina naturally and/or due to use. In order to preserve the living finish while cleaning, use only warm soapy water, no chemicals, and only enough to clean the surface, which should be wiped dry afterwards. If there is damage to the surface or undesirable patina, there are various commercial brass products for cleaning and polishing. Using one of these will effectively restart the natural darkening/patina process by restoring the original burnished finish.

WARRANTY

We guarantee our products for a period of one year for parts and workmanship. This warranty begins on the date the item(s) are received or on the date of substantial completion of the project, whichever is latest. This does not pertain to damage caused by misuse or improper installation. See our website for the complete warranty.

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